

**BELLSOUTH**

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February 26, 1998

Magalie Roman Salas  
Secretary  
Federal Communications Commission  
Washington, DC 20554

EX PARTE OR LATE FILED

Re: Ex Parte in CC Docket 97-208, CC Docket 97-231,  
CC Docket 97-121, CC Docket 97-137,  
CC Docket 96-98, and RM-9101/

FEB 26 1998

Dear Ms. Salas:

This is to inform you that on February 24, 1998, Commissioner Furchtgott-Roth and Paul Misener, of the Commission, attended a tour of BellSouth's Local Carrier Service Center (LCSC) in Atlanta, and then met with F. Duane Ackerman, BellSouth's Chief Executive Officer, Sid Boren and the undersigned, both of BellSouth. The tour was conducted and attended by William Stacy, Edward English, Sid Boren, Jan Funderburg, Michael Townsend, Virginia Fudge, Terie Hudson, Sandra Jones, Patricia Phelps, Kevin McCall, Jennifer Jackson, and the undersigned, all of BellSouth.

The purpose of the meeting and tour were to preview the services that BellSouth provides to the competitive local exchange carriers through its LCSC and discuss its relationship to the 271 petition applications. The attached materials were distributed during the tour.

Pursuant to Section 1.1206(a)(2) of the Commission's rules, two copies of this notice are being filed with the FCC for each proceeding. We apologize for the lateness of this notification. Please associate this notification with the above-referenced proceedings.

Sincerely,

*Robert T. Blau*

Attachments

cc: Commissioner Furchtgott-Roth  
Paul Misener

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# Agenda



## **Local Interconnection Discussion**

*Organization & Responsibilities*

*Metrics - "Fun Facts"*

*Staffing*

*LSR Process Flow*

## **LCSC Tour**

*LSR Demonstration*

*Resale Demonstration*

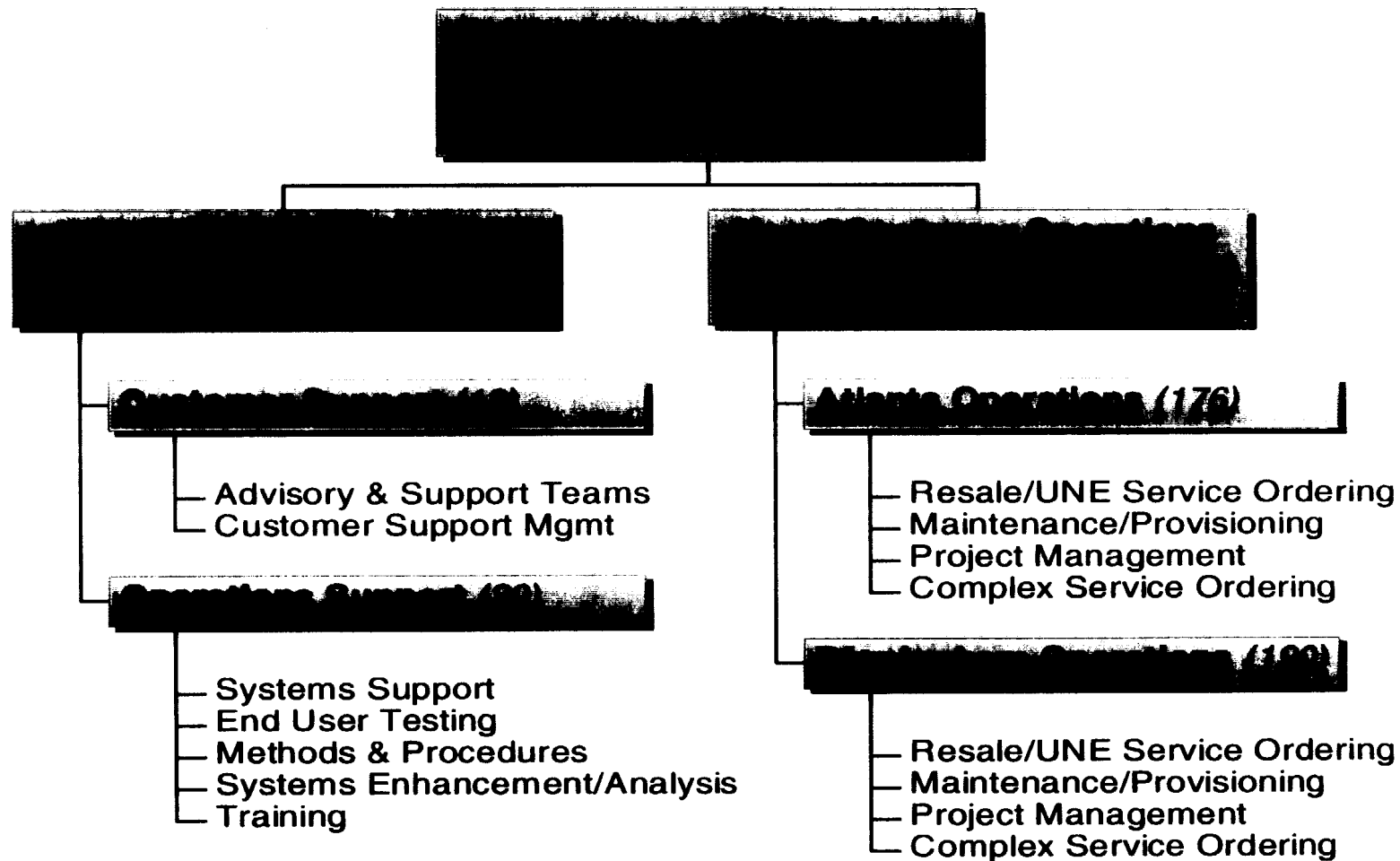
*UNE Demonstration*

*Customer Turn Up Process*

*Customer Training*

## **Q & A**

# Organization & Responsibilities



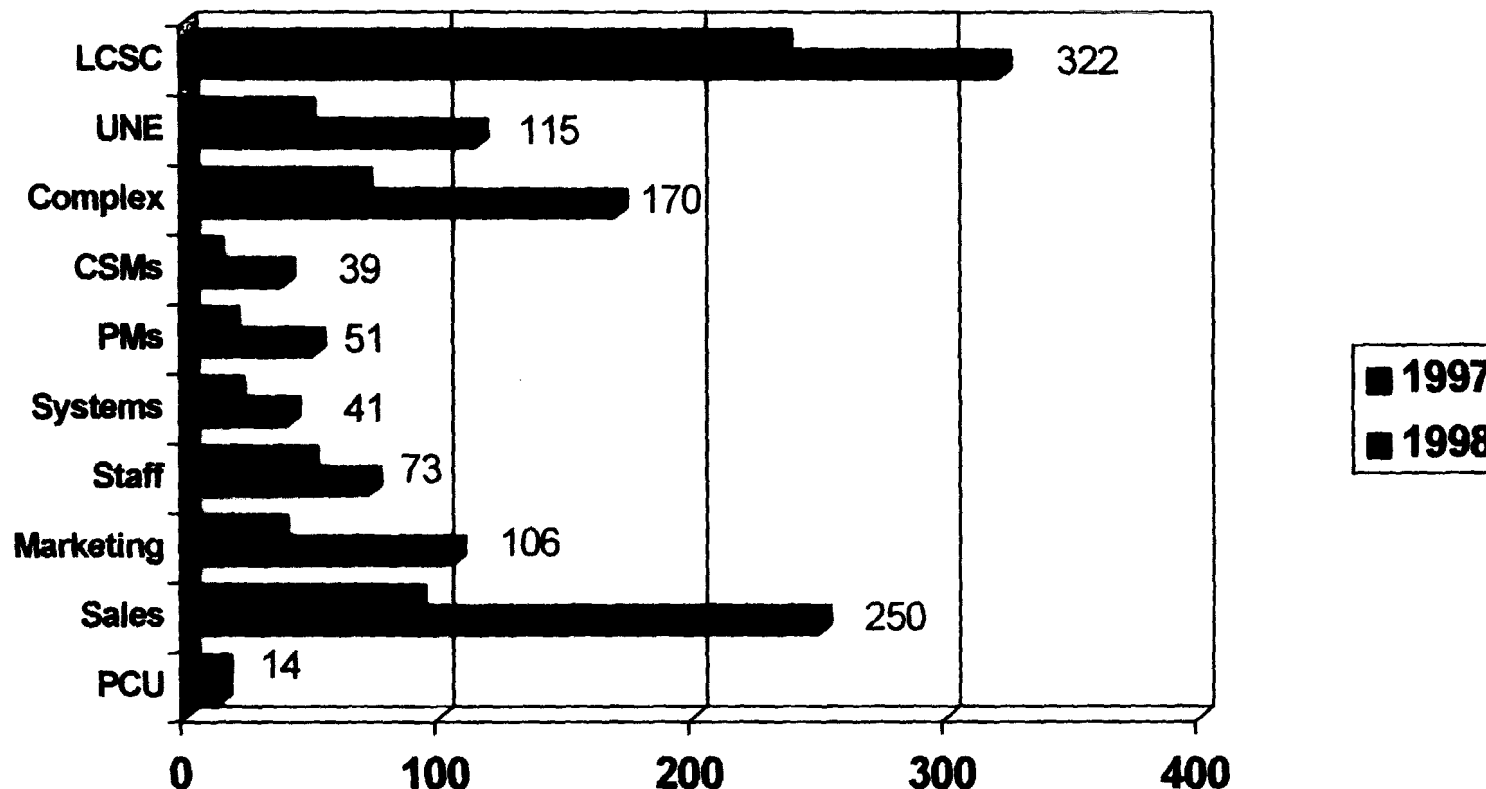
# “Fun Facts”



# of CLEC Contracts	323	437
# of Active CLECs	170	231
Resold Lines in Service	263,467	965,879
Loops in Service	11,452	54,747
LSRs Received Manually (*)	81,619	840,553
LSRs Received Electronically (*)	22,779	294,194
Total Orders Issued (*)	121,095	1,524,128
Total Local Support	583	1181

(\*) LSRs received between 1/1/98 and 2/13/98

# Staffing



## LEGEND: (Current force)

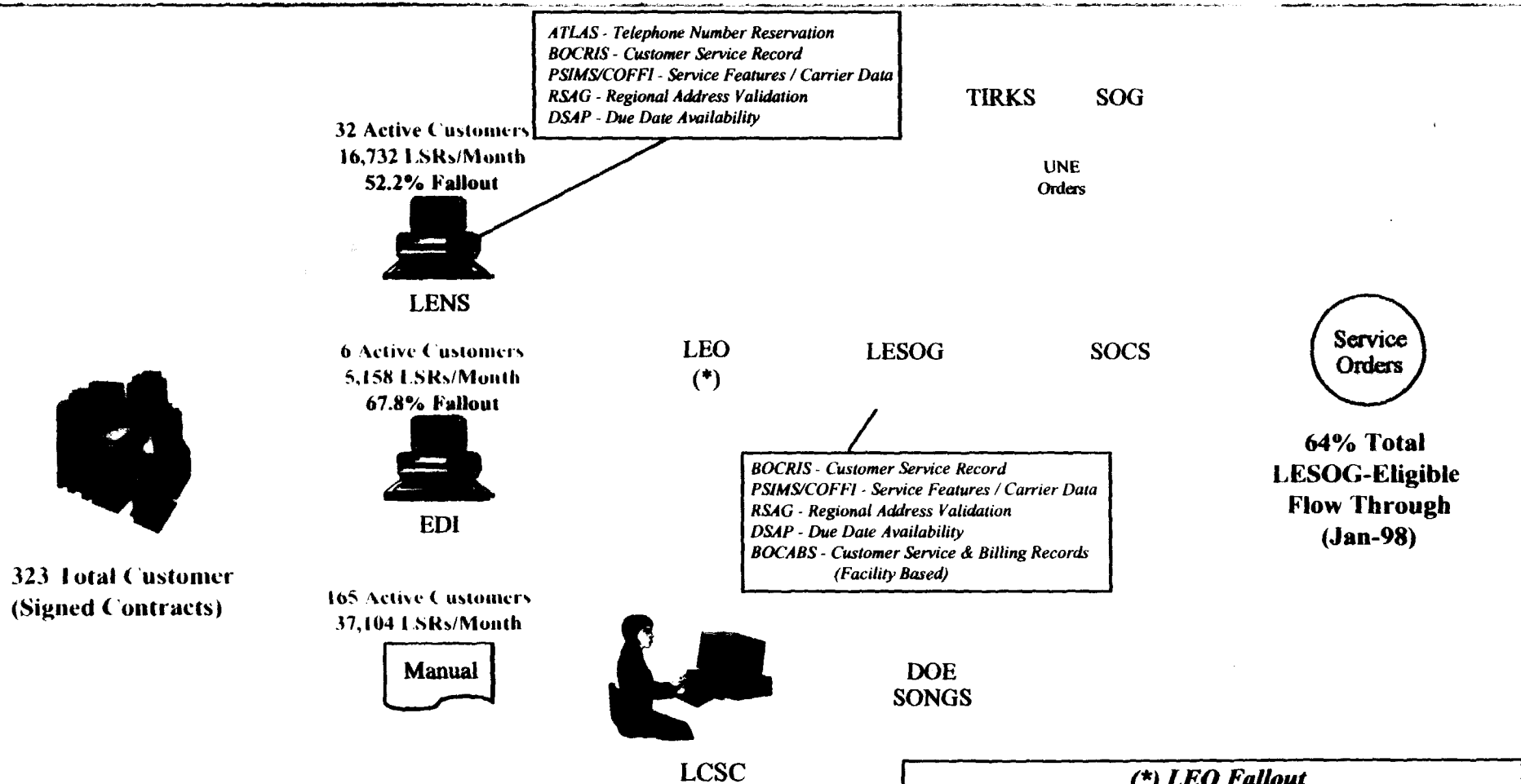
LCSC	(237)	Process customer requests for local service
UNE	(47)	Maintenance and provisioning
Complex	(69)	Process customer request for complex service
CSMs	(11)	Provide customer root cause analysis and issue resolution
PMs	(17)	Project coordination
Systems	(19)	LCSC system administration
Staff	(48)	LCSC operational support
Sales	(90)	Account management
Marketing	(36)	Customer training and marketing
PCU	(14)	OSS support

BellSouth Interconnection Services

*Your Interconnection Advantage*

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# LSR Process Flow



Firm Order Confirmations / Clarifications / CSRs

(*) LEO Fallout	
<b>Total BST Errors - 16.3%</b> - USOC Not Valid - Insufficient Billing Info - Feature Not Found in Table	<b>Total Customer Errors - 83.7%</b> - USOC Incompatible - Address Validation - Working Service at Address (not an additional line)